



POLICIES & PROCEDURES

Check in & Check out times

RV & Tent check in – 2pm, check out – 11am, All campers must check-in at the office upon arrival. Early check-in must be approved by office and is based on availability of the site and subject to a \$25 early check-in fee, Late check-out must be approved by office day before scheduled departure and will be based on availability of the site and subject to a \$25 fee. Please contact office if you plan to arrive after normal business hours to receive our late arrival check in policy. **Quiet hours** are from 10pm – 8am daily. Please be courteous to other guest during all hours of the day.

Reservation Policy

Hideaway Resort requires a deposit on all advance reservations, the deposit is equivalent to one-night site fee on daily and weekly reservations, and a 50% deposit on a monthly reservation. Reservations will not be held without a deposit. ***We do not offer refunds for weather conditions, (unless we are under a mandatory evacuation), voluntary departures, acts of nature or evictions.*** Request for specific sites are not guaranteed. No show policy is as follows, any guest that has not shown up within 24 hours of their check in time will be considered a no show and will forfeit their deposit.

Cancellation Policy

Reservations canceled more than 30 days from the check in date will receive a full refund, less than 30 days is subject to a \$35 cancellation fee and any cancellations received within 7 days of your check in date will forfeit the deposit plus a \$35 cancellation fee. There are no refunds due to weather or early departure.

Campsites

All campsites include 20/30/50 amp electric, water, sewer, cable and Wi-Fi. All sites have a concrete pad, picnic table, and fire ring. There is one camping unit per site. Campsites and camping units must be regularly maintained in an order to present a clean and pleasing appearance. The following items are prohibited from being placed on the grass areas of sites: ***No Carpets/Rugs/Mats, Inflatable Pools, or any other items that may cause damage to the landscaping.*** No charcoal grills allowed on site picnic tables. No washing of vehicles or RV's without prior permission

Occupancy

All site fees include 2 adults, 2 kids, 1 vehicle and up to 1 pets with no additional fees. The maximum number of people allowed on an RV site is six. There are additional fees for any additional adults, kids, vehicles and pets. Please register all people, pets and vehicles upon arrival

Guests/Visitors

Campers are responsible for their guests/visitors. All guest/visitors must be registered at the office and pay an additional \$5 per person and \$5 per vehicle. The additional vehicles must display a visitor tag and be parked in the designated overflow lot. All visitors must vacate the property by 10pm.

Vehicles

Your site fee includes one vehicle, any additional vehicles, boats, trailers, jet skis etc... must be registered with office. There is an additional \$5 fee for extra vehicles, boats, trailers, jet skis etc... and they must be parked in the designated overflow lot with a tag. There is only one vehicle per site allowed for the safety of our guest. The speed limit throughout the resort is 6 miles per hour.



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Pets

Pets must be on leash at all times. Do not leave your pet outside unattended at your site. Please pick up dog waste. All pets must be registered on your reservation; site fee includes one pet an additional fee for additional pets is \$5 per day. All pets must be up to date on vaccines & shots.

Trash

Trash pick-up is 10am each morning, place your trash at the front of your site for pick up. Please do not leave trash out overnight, a trash compactor and Recycle dumpster is located toward the back of the resort near our maintenance building.

Golf Carts

South Carolina law requires all motor vehicles, including golf carts be operated by a licensed driver. Golf Carts must be registered with the office and we require proof of insurance at check in.

Campfires

Campfires must be attended at all times, and be contained in the fire ring provided on site. Do not relocate fire rings. Please do not put trash, bottles, cans, plastic or cigarette butts in fire rings.